

Cynulliad Cenedlaethol Cymru	National Assembly for Wales
Y Pwyllgor Menter a Busnes	Enterprise and Business Committee
Gwasanaethau Bysiau a Thrafnidiaeth Gymunedol yng Nghymru	Bus and Community Transport Services in Wales
BCT 02	BCT 02
Alma Colclough	Alma Colclough

## Consultation questions

**Question 1 – how would you describe the current condition of the bus and community transport sectors in Wales?**

My mother has lived in Rowen in the Conwy Valley for the last 50 years and as a non driver has relied on the buses heavily particularly after my father died as he was the driver.

The 19 bus used to travel through Rowen every 2 hrs both to Llanrwst and to Llandudno however, this is now limited to only a taxi service which takes passengers to Conwy only.

My mother used to attend a Luncheon Club in Conwy every week after her hospice day care finished and used Community Transport.

Community Transport ceased in Conwy almost 2 years ago and she now has no way of going to the Club and is missing all her old friends.

She has considered taking a taxi to Conwy but the price quoted of £ 15 each way is prohibitive on a weekly basis.

She had also been using Community Transport for doctor and chiropody appointments for a nominal sum – this is no longer an option either.

**Question 2 – why do you think the number of bus services and the number of bus passengers is declining in Wales?**

Bus passengers are declining because the bus service is not fit for purpose

**Question 3 – what do you think is the social, economic and environmental impact of recent changes in bus and community transport service levels?**

My mother has become increasingly isolated and her reliance upon family has increased which does not help her to maintain her Independence.

She is considering moving from Rowen after 50 years to be nearer her family so that she is no longer isolated and alone.

Question 4 - what do you think the Welsh Government should do to support bus and community transport in Wales?

Bus passengers are declining because the bus service is not fit for purpose

Question 5 - what do you think Welsh local authorities should do to support bus and community transport services?

The local village of Rowen has tirelessly campaigned for the the no 19 bus service to be reinstated lobbying both local authorities but so far nothing has been dome to improve the situation. There should be funding available for Community Transport to help our old and vulnerable members of the community. My father worked all his life and would have been very disappointed to see how things have deteriorated in the village and how my mother struggles with everyday life due to lack of independence.

**Question 6** - what do you think about proposals to devolve bus registration powers to Wales? How should these be used?

These should be used to provide a service based on the needs of the regular local bus users.

**Question 7** - please tell us whether you think further powers to regulate the bus industry in Wales are required and why?

Again to provide a service which is fit for purpose based on the needs of the communities being served

Question 8 - what other action can be taken to ensure that bus and community transport services meet the needs of people in Wales?

Consultation seems to just prolong the issue and never actually solve the problem.

Please tell us anything else you would like to mention this topic, thank you for contributing to our inquiry.